

October 2023

Dear PCC NET members and interested individuals,

This newsletter provides insights into two recent events. Also: The 1st Latin American Conference on the Implementation of Person-Centered Care will take place in January 2024 in Chile and a new PCC NET online seminar is coming up (see Short Notes)!

Kind regards,

Nadine (on behalf of the PCC NET core team)

Report on last PCC NET online seminar on shared decision-making

In the end of September, Dr. Natalie Joseph-Williams facilitated a PCC NET online seminar on *Achieving shared decision-making in routine practice: tools, challenges and solutions*. Dr. Joseph-Williams is a Senior Lecturer in Improving Patient Care at Cardiff University School of Medicine and Associate Director for the newly established Health and Care Research Wales



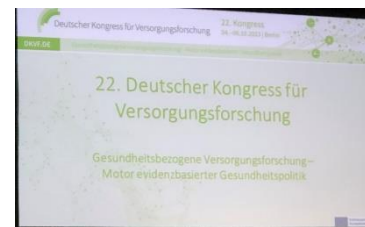
Evidence Centre and has over 16 years experience of researching, teaching, and implementing shared decision-making. She works together with policy makers, healthcare organizations, clinical teams and patients across the United Kingdom to implement shared decision-making in routine clinical care.

Her talk covered some tools which help to achieve shared decision-making in practice. Also, common challenges that usually arise during the process and some solutions to these challenges were presented. Dr. Joseph-Williams also shared a patient's views and experiences. More than 250 people have participated in this online seminar. The majority of participants were clinicians from Chile.

If you are interested in the recording of the event or related material, please email info@pcc-network.org.

Insights into the 22nd German Congress on Health Services Research

In October 2023, researchers, clinicians and experts met in Berlin, Germany, to exchange thoughts on the topic "Health services research - motor of evidence-based health policy". The program consisted of many interesting talks. One study which stayed in my (Nadine's) mind was N.E.S.T. This project provides families that have one or more children with disabilities, with family-health-partners. Those family-health-partners help the family to find suitable health care structures, which are already available, but often difficult to find. The project evaluates whether family-health-partners have positive outcomes on the family's health care, quality of life and resilience (more info in German: <https://forschungsprojekt-nest.de/>).



Content and results of the workshop series we held in Santiago de Chile in January 2023, were also presented at this conference. We received positive feedback on this project and people were very interested to hear about patient-centered care in Chile.

The science slam of this congress proved again: Science can be a lot of fun, full of interesting facts and laughter! All in all, a great conference!

Recent publication

Influencing factors on shared decision-making (SDM) implementation in cancer care

In this a priori planned process evaluation of a SDM implementation trial at the University Medical Center Hamburg-Eppendorf (UKE), we aimed to identify influencing factors on implementation success based on the Consolidative Framework for Implementation Research (CFIR). We analyzed 107 interviews with healthcare professionals, 204 pages of field notes and 125 pages of meeting minutes via qualitative content analysis. We identified 28 major influencing factors covering all CFIR levels but mainly the level of the organization. Results of this study can be used to plan, conduct and analyze future implementation studies. (Please see <https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-023-09778-w>)

Short notes

Save the date!

Our next online event is coming up! Marie-Anne Durand is a Health Psychologist with a Doctoral Degree in Medicine and a longstanding interest in evidence-based public health and applied health services research. She is a Inserm Public Health Researcher (CRCN) in France (INSERM, University Toulouse III Paul Sabatier) and will present on **Health literacy, shared decision making and health inequalities: What do we know and what can we do better?**
When? **15th of January** 13:00 – 14:30 (Germany, CET)/9 – 10:30am (Chile)
Simultaneous translation to Spanish will be provided!

Conference coming up!

1st Latin American Conference on the Implementation of Person-Centered Care: 23 – 24 January 2024 in Santiago de Chile
If you like to participate, please email info@pcc-network.org. More information will follow soon!

Newsletter

If you want to share anything of your work with the PCC Net members, you are very much welcome to put this information into a future newsletter. We are very much looking forward to your input!

Reminder

Please remember to send in your short bios! You can hand it in in Spanish, German or English. Please visit <https://www.pcc-network.org/member/> for the bios of your colleagues.

If you like to participate in our events, please email info@pcc-network.org. We are looking forward to seeing you at our next event!

Kind regards,

Dr. Nadine Lages, Prof. Dr. Paulina Bravo, Ivo Engert, Prof. Dr. Dr. Martin Härter, Constanza Quezada, Prof. Dr. Isabelle Scholl